**Existing Users** (Individuals who have a U.S. Figure Skating member or nonmember account)

1. Log into [https://www.usfsaonline.org/](https://www.usfsaonline.org/).
2. Click “Login” in the upper right corner.
3. Enter your username and password, then click “Login”.

**New Users** (Individuals who do not have a U.S. Figure Skating member or nonmember account)

1. Click [here](https://www.usfsaonline.org/) to register for a U.S. Figure Skating account.
2. Log into [https://www.usfsaonline.org/](https://www.usfsaonline.org/).
3. Click “Login” in the upper right corner.

4. Click the red “Compliance is NOT COMPLETE!” bar. If you do not have a red bar, click the person icon next to Welcome [Name]!

5. Click the red “Begin” button next to each compliance requirement.

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**SafeSport™ Online Training Technical Support**

For technical issues related to accessing or completing U.S. Center for SafeSport’s SafeSport™ Training, contact the Center’s Training Help Desk at (720) 676-6417. The Help Desk hours are Monday – Friday, 8:00 a.m. – 6:00 p.m. EST, and Saturday and Sunday, 12:00 p.m. – 5:00 p.m. EST.

**NCSI Background Screen Technical Support**

For technical issues related to accessing or completing a background screen, please contact NCSI at 866-996-7412, or [support@ncsisafe.com](mailto:support@ncsisafe.com). NCSI’s hours are Monday – Friday, 9:00 a.m. – 5:00 p.m. EST.